

Customer Information on the Russia-Ukraine Conflict

March 8. 2022

Dear business partners,

The current military conflicts between Russia and Ukraine, together with the resulting humanitarian catastrophe, are of great personal concern to all of us. We sincerely hope that Europe will return to peaceful ways as soon as possible.

To this end, and in order not to have to answer armed force with armed force, Europe and the USA have imposed a wide range of sanctions on Russia, which Swagelok supports in full and without exception. Swagelok operates globally - so we are all bound by both the sanctions enacted in Europe and the sanctions enacted in the United States.

This means that no Swagelok subsidiary will bid on quotes or accept orders for the belligerent countries of Russia, Ukraine, and Belarus. Both direct business with business partners in these countries and indirect business via any intermediate trade levels are affected. The embargo also applies in full to Swagelok components, assembly and plant engineering, services, and third-party products.

Please support us in this implementation and also refrain from sanctioned business - you will thus contribute together with us to the restoration and preservation of a peaceful world order!

We can assure you that Swagelok's supply chains are generally not affected at this time and all non-sanctioned shipments are on schedule. However, since we naturally do not know how the situation will develop further, we recommend forward-looking demand planning in your own interest. We would be happy to support you in this and develop product-related forecasts with you. Simply get in touch with us - you will find our contact details below. We look forward to hearing from you.

Sincerely

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